

# USER GUIDE

For support contact: [info@grayridgelodge.com](mailto:info@grayridgelodge.com) or message 867-333-4729

## OFF GRID CABIN

We are an off grid cabin and rely on solar and battery backup. Now that it is the winter the batteries have to be charged regularly. Especially with heavy water use and not much sun.

The lodge will be charged upon arrival but depending on power use, you will have to charge again. Run the generator if you are utilizing lots of water. We recommend charging before bed and in the morning again.

Charging is a regular part of the cabin this time of year. In the utility room you will see a panel on the wall with numbers and lights. If it's flashing red you need to charge. If the power goes out you just need to turn on the generator.

There are headlamps and flashlights at the front door. Be prepared for a power out as this can happen while your having fun and not keeping an eye on your power use. Happens to us all the time.

No cellular service but there is WIFI if you have power. WIFI is Gray Ridge Lodge and password Hendrix2019. Don't worry about the guest one.

**OUR COVID PLAN:** Please follow all current Yukon Government guidelines. If you or your invited guests are experiencing any COVID symptoms we ask you reschedule and isolate. How you can help: Please collect your garbage/recycling and place on shoe mats at front door. Please strip all used linens and place in laundry room. Please use dishwasher sanitize cycle or utilize a bleach rinse. We are adhering to COVID cleaning standards required for accommodations.

## HOW TO MANAGE THE SYSTEM

**GENERATOR** - The generator is located in the house during the winter at the back door. Pull it back

in after you charge to avoid a blown fuse on the auto start or a frozen battery. You just need to push it out the door, immediately outside and plug it in. The plug hangs just to the right, outside the door. Please leave the surge protection switches as they are.

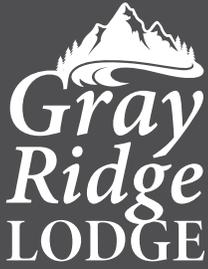
Turn the red knob to the on position. There is a silver on button and you just push it and hold until it starts. It can take a minute or two to kick in and either bring power back on or start the charge. The generator will rev up a bit when this happens. NOTE: the fridge will beep when the power comes back on (just hit the alert but on the door it will go away)

It will need to run for 4+ hours to fully charge. When completed turn the red knob to off. Please ensure the cabin has a full charge before checking out and that the generator is off and in the house and the shed locked up with jerry cans (bear attractant).

**GAS** - Gas is available to fill the generator in the little shed right behind the house. The key for the shed is hanging right by the back door (little piper man key chain). Ensure you have sufficient gas in the generator (1/2 - 3/4 tank). Wear gloves to fill and use the funnel. If the generator accidentally runs dry, make sure to turn off the generator or the battery can die and it will not start without a boost.

**INVERTER PANEL** - Large panel with numbers on the wall. This tells you where the power is at. The green bars go less as power is used and flashes red when a charge is required. While the generator is running, this panel will then run numbers up at 29.8 then the panel will count down numbers and once it hits 25 or lower you are fully charged. Past 20 its just waisting gas.

**POWER USAGE TIPS** - Water pump is the largest energy draw (showers, dishes, toilettes). It's best use high water amounts while you're charging, this time of year. If you happen to have a really sunny day, this helps with less generator usage.



# USER GUIDE

For support contact: [info@grayridgelodge.com](mailto:info@grayridgelodge.com) or message 867-333-4729

## WATER AND HEAT

**WATER:** The tap water is great quality and good for drinking. Hot and cold like any house. Please ensure all water is turned off before leaving. If for any reason you are not getting water. Contact us immediately and we will have someone come out.

**WOOD STOVES:** There is some wood in the wood box in the house but for more there is wood behind the lodge and a wood cart. Please ensure all wood fires are out in the house before leaving. To start you want to make sure the flue is open to the max setting and the fire is well lit before closing the flue. Start with a good base of small kindling, paper and a bit of lighter wood to get the fire going and get a good bed of coals then you can close the flue and add wood as needed.

**PROPANE STOVES:** There are two propane stoves in the house as well that maintain a basic temperature. In the winter please ensure they are left on at settings provided. This keeps the cabin from freezing in the winter months. Note: the downstairs bedroom stove is currently waiting maintenance. The bathroom stove is working. Leave settings as is and you may have to turn off wait then on again switch bottom left of the stove. The front opens to show this switch.

## COMMUNICATIONS & EMERGENCY

Please reach out to us if you have questions or concerns. If for any reason you do not have Internet access, and are in need of emergency help please go to our neighbours near the property, or worst case, cell service is 2-5km back down the road. Note this is an off grid cabin out of cellular range. Message us, we will come help or get help.

## SAFETY

Be bear, fire and water safe. Bear spray and bells and life jackets available for your use. Bears are still around any time of year. Life jackets and paddles are down by the water. Please help yourself to the boats by the dock, when the lake is open. There are little bail

buckets by the lake for boats and putting out your fires safely. As it freezes please take extra caution around the lake. Our lake does not freeze over safely for walking until some point into December.

## NO SMOKING IN THE LODGE

Ashtrays are provided on the porch and no smoking is allowed in the lodge at any time.

There will be a \$500 cleaning fine and you can't get it out of the wood. Please smoke outside.

## OUR NEIGHBOURHOOD - ANNIE LAKE

Have fun but please just note we do have neighbours and ask that everyone respect that after 10 pm it is quiet time at Annie Lake. The lake carries noise. **Please no loud music and screaming.** People at Annie Lake enjoy their, friendly, quiet and private isolation. Our lake is not motorized and **NO FIREWORKS** are aloud. Out here we are neighbours, with all the beautiful wilderness between us, Kwanlin Dun First Nation, resident families, dog mushers, seasonal cabin owners, other tourism businesses and a lot of wildlife, dogs and trees. We share this space respectfully and ask the same of you.

## PETS

All pets need to be noted up front at point of booking. We charge a pet cleaning fee of \$35 (2 dogs maximum). Dogs must be accompanied in and around the lodge at all times. Please do not let them run unsupervised. They should not be allowed on the furniture in the lodge. The guest who has booked is responsible for any damage.

## CHECK OUT CHECKLIST

Close all doors, windows and lock the cabin when leaving. Wood fires are out and cold to touch. Propane cook stove is off. Ensure the propane fireplaces are left on at the setting they are at. Ensure shed is locked and lodge is charged. All water taps are off and no water is running (toilettes). If you have any issues, just drop us a message or e-mail and we can pop out after your check out.